



Dear Sir / Madam,

Thank you for your enquiry to join Azure Leisure, here at Milton Hill House. I hope you find the enclosed information of use and that you are suitably impressed with the facilities we have to offer you.

As you may already be aware, health and general wellbeing is essential in helping us all cope with the stress and demand of today's hectic lifestyle. At Milton Hill we feel that we are able to bring all the benefits of a healthy lifestyle to all our customers, whether it be through swimming, using the fitness suite or simply taking time out to pamper yourself at "White Cottage Beauty Rooms", the Health & Beauty Salon.

You have already made the first step to find out about the leisure facilities and how we can improve your general wellbeing, so why not take the next step and start achieving your personal objectives by joining Azure Leisure today.

Please note: Azure Club at Milton Hill is a Private Club for **adult members only** over the age of 16, and for guests and their families who are staying at the Venue.

If you would like a personal tour of our facilities or to discuss membership details, please do not hesitate to contact Azure Reception on 01235 825705.

We look forward to seeing you in the club soon.

Kind Regards,

Azure Leisure

Welcome to Azure! Where lifestyle begins...

Private Health and Fitness club membership

Thank you for your recent enquiry regarding the leisure facilities here at Azure Leisure club. At Azure you will find a friendly and welcoming atmosphere with the perfect facilities to relax and unwind.

The Azure facilities include:

- ❖ Indoor heated Swimming Pool
- ❖ Spa Pool
- ❖ Sauna & Marble Steam Room
- ❖ Fitness Suite (Treadmill, Stepper, Rowing Machine, Cross Trainer & Bicycles)
- ❖ TV screens
- ❖ Trim Trail Routes around the Grounds
- ❖ Use of our Café lounge area where you can help yourself to unlimited tea and coffee
- ❖ Free wifi internet access throughout the whole venue
- ❖ Free parking
- ❖ Use of all outdoor areas such as the croquet lawn

Membership

You have two options to choose from FULL PRIVATE or OFF PEAK PRIVATE to suit your lifestyle. You will be asked to sign for a minimum contract period of 12 months.

Full Private

£31.50 per month

Monday – Sunday 7am – 10pm (last entry 9.30pm)

Off Peak Private

£26.25 per month

Monday – Friday 9am – 5pm (last entry 4.30pm)

There is also the option to pay a years subscription in one payment (by cheque only) and receive 12 months membership for the price of 11.

Upon joining you will be asked to **submit the joining fee of £75 and the first month's payment** by cash or cheque (made payable to Verve Venues Ltd) together with a **completed application form, direct debit mandate and 2 passport size photos.**

We will be in contact with you once your application has been approved and issue you with your personal Azure Membership Card. We would ask that you be prepared to show your card each time you visit.

Conditions:

Due to the nature of Milton Hill's business, regrettably:

- **children under the age of 16 are not permitted** to use the facilities (unless resident at Milton Hill House)
- the leisure club will be closed on certain dates in the year however, prior notice will be given to the members
- members must observe all Health & Safety instructions
- no food or drink is allowed in the pool, sauna & steam room areas
- Please note towels are not provided
- In the interests of your safety we reserve the right to close any facility without notice.

Membership application form

Annual Membership

DE VERE
Hotels • Resorts • Venues

Title: Mr/Mrs/Miss/Ms _____

First Name _____

Surname _____

Date of Birth _____

Home Address _____

_____ Postcode _____

Company Address _____

_____ Postcode _____

Occupation _____

Telephone (Home) _____

Telephone (Work) _____

Mobile _____

Fax _____

Email _____

Preferred method of contact (please tick)

Telephone (Home) Telephone (Work)

Mobile Email

From time to time we may want to contact you by email to keep you up to date on club news, special offers and anything that might affect you. **If you would like to receive emails from us, please tick here**

I wish to apply for the following membership and enclose first month/full year's payment plus joining fee by cheque/cash/credit card (delete as applicable).

Membership Category _____

Joining Fee £ _____

Annual Payment £ _____

Monthly Subscription £ _____

Part Payment £ _____

Total £ _____

OFFICE USE ONLY

Notes:

Membership ID Number _____

I have completed the Direct Debit mandate instructing my Bank to make future payments directly from my account. I understand membership is continuous, even after the twelve month period (on a month by month basis) unless terminated by either party. I understand that membership expires only upon giving one month's notice in writing to the club in cancellation of my mandate. I understand that such a notice may only be given from the eleventh month onwards. I agree to abide by the terms and conditions of the club.

Signature _____

Date _____

All fees include VAT.

Please make cheques payable to:

De Vere

The Management reserve the right to refuse application for membership without giving a reason.

Annual Membership

Annual membership involves a commitment from myself to meet a full years membership in return for reduced joining fee. If I cancel my Direct Debit mandate without due cause during 12 months from signing my contract, the monthly fees for the outstanding time are due immediately, save in the case of a serious breach of contract on our part. At the end of that year, I will have the option of resigning membership by giving at least one month's paid notice in writing (in which case the contract will terminate) or entering another annual membership agreement (if then available) or reverting to normal monthly membership conditions and fees.

I understand that save in the event of a material breach on the part of De Vere, an annual membership cannot be cancelled, suspended, transferred or downgraded to a cheaper membership during the 12 month period, unless provided for in our terms and conditions.

Signature _____

Date _____

Membership Advisor _____

New Member Benefit

As a valued New Member you have the opportunity to nominate up to 5 friends, colleagues and family members who may qualify to receive a 'Free Trial Week' worth £70. These are only available at the time of joining and free weeks are exclusive only to New Members. For each nominee who joins within 4 weeks of today you will also receive a referral gift.

Name _____

£70 Trial Membership

First Name _____

Surname _____

Home Address _____

Postcode _____

Tel (Home) _____

Mobile _____

Email _____

Date _____

£70 Trial Membership

First Name _____

Surname _____

Home Address _____

Postcode _____

Tel (Home) _____

Mobile _____

Email _____

Date _____

£70 Trial Membership

First Name _____

Surname _____

Home Address _____

Postcode _____

Tel (Home) _____

Mobile _____

Email _____

Date _____

£70 Trial Membership

First Name _____

Surname _____

Home Address _____

Postcode _____

Tel (Home) _____

Mobile _____

Email _____

Date _____

£70 Trial Membership

First Name _____

Surname _____

Home Address _____

Postcode _____

Tel (Home) _____

Mobile _____

Email _____

Date _____

Waiver

I hereby acknowledge that I have been offered the opportunity to nominate friends, colleagues and family members for a free week valued at £70 and waive my right to this offer.

Name _____

Signature _____

Date _____

MEMBERSHIP RULES

Membership entitles an individual to use of the club's facilities subject to the conditions of their chosen membership category, tariff rates and availability. Please note prices are liable to change from time to time. At least 28 days notice will be given in respect of any price changes.

OPENING TIMES

Please contact the reception or membership advisor at your club for details of adult opening hours, off peak hours and junior opening hours.

MEMBERS' GUESTS

Members over 18 years of age are welcome to introduce guests to the club. Guests should register, pay the current guest fee and must be accompanied by a member. We are unable to take advance bookings for guests. Each member can introduce the same person no more than 6 times per year and will be given a guest disclaimer form. Members must ensure that their guests are fully aware of the clubs Terms and Conditions and Rules and Regulations.

Where the club has function facilities for private parties, then a member booking such facilities may request the General Manager to permit additional guests entry, which will be limited to any such approved pre-booked function.

ADVANCE BOOKINGS

Some additional facilities are chargeable, please see in club tariffs.

CHANGING MEMBERSHIP CATEGORY AND SUBSCRIPTIONS

All memberships are payable monthly by Direct Debit – normally taken on the 1st of each month. You may end your membership after the eleventh month by giving us one month's paid notice in writing. Joining fees and subscriptions paid in advance will not be refunded unless you cancel within 14 days of joining, save in the case of a serious breach of this agreement on our part. Your notice period will begin from the first of the month after we receive your notice. Notice must be given in writing to the club via email, registered post or by completing a cancellation form in person. For email details please contact the club administrator.

Annual membership may not be cancelled unless the club is in serious breach of contract, suspended, transferred or downgraded during the 12 months period. This does not affect the provision of enabling membership to be frozen. You may end your membership after the eleventh month by giving us one month's paid notice in writing. Periods of freeze do not form part of continuation of annual memberships.

In the case of having to temporarily suspend membership due to long term injury, illness or pregnancy, written acceptance and waiver of the joining fee on the re-applications must be received from the Club Manager prior to cancellation.

When changing bank accounts from one bank/branch to another, notification must be given in writing to the Membership Secretary by the 15th of the month. Failure to do so will result in the payment being requested from your existing bank account – should there be insufficient funds to cover the payment you may incur bank charges.

FREEZING MEMBERSHIP

Memberships can be frozen by providing notice in writing. This must be received by the 20th of the month to take effect from the following month.

Membership can only be frozen for a minimum of 3 months and a maximum of 12 months. A charge of £10.00 per month per person will be levied.

Permission to freeze is at the discretion of the General Manager and must be for good reason. (i.e. Redundancy, temporary work assignment, pregnancy or long term illness. Written proof must be provided, usually from a Doctor or employer)

SMOKING

Smoking is not permitted in the club or bar.

PERSONAL BELONGINGS

Our liability to compensate you in the case of loss or damage other than death or personal injury is limited to a reasonable amount having regard to such factors as to whether the damage was due to a negligent act or omission by us.

If any personal property is found please hand in at the reception. Any property that is not claimed within 28 days will be donated to a worthy charitable cause.

MEMBERSHIP RULES

In order to maintain a high standard of facilities within a safe environment and to ensure everyone's enjoyment, please observe the following membership rules:

GENERAL

- Members must agree to the rules.
- The proprietors reserve the right to terminate membership for a serious breach of the rules, or conduct which in the proprietors reasonable opinion is damaging to the character or interests of the club or offensive to other members or staff.
- PARQ – You must complete a Pre Activity Readiness Questionnaire before using any of the club facilities. Ask at reception for details.
- Medical conditions – If at any time during your membership you develop a medical condition or an existing condition worsens you must inform us immediately in writing as it may effect the type and frequency of the exercise/activity which you are able to undertake. Equally, if you feel unwell at any time whilst in the club, cease the activity and inform a member of staff.
- Whilst using the club all members accept responsibility for their state of health and physical condition.
- Members behaviour in the club must not constitute a security or safety hazard to themselves or others in the club.
- Absolute discretion is retained by Alternative Hotels Group Ltd (the proprietors) to reject any application or renewal of membership without ascribing any reason for doing so.
- We will compensate you for any loss or damage you may suffer if we fail to carry out our obligations under this agreement to a reasonable standard or breach of any duties imposed on us by law (including if we cause death or personal injury to you by our negligence) unless that failure is attributed to:
 - your own fault;
 - a third party unconnected with provision of service under this agreement; or
 - events which neither we nor our suppliers could have foreseen or forestalled even if we had taken all reasonable care.
- No pets will be allowed in the club or its grounds with the exception of guide dogs.

10. The proprietors may at any time withdraw all or any part of the club facilities for any period or periods where and when it may be deemed necessary for repair, maintenance, alteration or for safety reasons or alternative use.

11. Cars must be parked correctly in the car park giving due attention and priority to disabled users.

12. Membership subscriptions will not be charged for any period where all of the clubs facilities are withdrawn.

13. No illegal gaming or betting shall be allowed in the club or on the premises.

14. Lockers are provided for members' use. All items are left entirely at the owner's risk. All lockers are for temporary use only. Any items left overnight will be removed and placed in lost property. A fee may be charged on collection of the property.

15. All items of lost property will be kept for one month. If unclaimed after this period they will be donated to a charitable cause when possible.

16. Mobile phones are not permitted in the changing rooms, pool hall and gym/fitness rooms.

17. Shaving should be restricted to the vanity areas provided and is not permitted at any time in the shower, steam room, sauna or any other part of the club.

18. Please remove all jewellery which is liable to cause injury or harm due to entrapment.

19. These rules apply to all De Vere Health and Fitness clubs. Individual clubs may have additional rules relating to that club only and a copy of these will be given to the member prior to signature.

20. Photography and the recording of images of any kind are only allowed with the written authorisation of Alternative Hotels Group Ltd.

STUDIO ACTIVITIES

1. Appropriate clothing and footwear must be worn at all times.

2. Please ensure that you arrive for your class at least 5 minutes before the scheduled start time.

3. Members arriving after the warm-up may be excluded for safety reasons.

4. Drinks may only be taken into the aerobics studio in a plastic re-sealable container.

CARDIO & RESISTANCE ROOMS

1. All Cardio & Resistance room users must be 16 years of age or over.

2. All equipment has been designed and tested to be safe with correct use. Please ensure for your own safety that you receive full instruction before commencing your first workout, and thereafter following your personal workout programme.

3. Suitable and appropriate clothing and footwear must be worn whilst in the club for the activity which you are planning to undertake. No jeans to be worn. Members are asked to wear t-shirt/vest at all times. If you are unsure as to the suitability of a particular item then please consult a member of staff. No outdoor footwear is to be worn on the pool side under any circumstances.

4. At times of high usage we would ask that you respect your fellow users and limit your time on the equipment to a 15 minute maximum.

5. Members are requested to wipe down equipment after use. (Cleaning materials are available for members to use).

LEISURE POOL

1. Appropriate swimming attire must be worn in the pool area.

2. Please shower on entering the pool area and especially before and after using the sauna and steam room and always shower before entering the spa pool.

3. Smoking is prohibited.

4. Always wear goggles in the sun shower and sun bed and read and observe the rules for safe sunbathing.

5. For safe spa bathing, limit visits to 15 minutes maximum.

6. Please leave all bags and outdoor clothing in the lockers provided.

7. For safety reasons please do not swim unaccompanied.

8. Please read and observe the notices displayed in the pool area.

9. Designated children or adult only swim times are in force. Please see in the in-club notices for further details. Children must be accompanied at all times by the parent/member with whom they were admitted. A maximum of 2 children aged 5 – 15 per adult will be allowed plus 1 additional child if aged over 8 and a competent swimmer. Children under 5 years old must be accompanied 1-1. Children who are not yet toilet trained must wear an appropriate swim nappy. Children over the age of 7 years should use own sex changing rooms. Children under the age of 16 cannot use the spa, steam room or sauna. Children aged 12 – 16 must be accompanied when using these facilities.

10. Children should vacate the pool immediately at the end of their time.

11. Do not enter the pool under the influence of alcohol or after a heavy meal.

12. A poolside telephone is available for emergency use.

13. Diving is not permitted.

TANNING FACILITIES

1. Only persons aged 18 or over are allowed to use the sunbeds.

2. Sunshower(s) are available on a queuing basis.

3. Please make yourself aware of the Health and Safety guidelines for safe tanning.

4. Please wear appropriate goggles at all times in a UVA/UVB environment.

5. The sunbeds can be booked in advance.

Name in BLOCK CAPITALS _____

Date _____

Signature _____

(of parent or guardian if under 18 years of age)

Alternative Hotels Group Ltd will use the details you supply to provide you with information regarding the company's products and services. From time to time we would also like to keep you informed (by post or telephone) of information about other products and services which may be of interest to you.

If you do not wish to receive marketing information from Alternative Hotels Group Ltd please tick here.

If you do not wish to receive marketing information from selected third parties, please tick here.

